



Privacy & Data Protection (GDPR)

1. Introduction

At **B-Engine**, we value your privacy and are committed to protecting your personal data. This privacy policy explains how we collect, use, and safeguard your information when you visit our website.

We process personal data in accordance with the **General Data Protection Regulation (GDPR – EU 2016/679)**.

2. Data Controller

B-Engine

Maria Iguiron

Dorpsstraat 8340, Sijsele

BE1036.887.735

Email: info@bengine.be

3. What Data We Collect

We may collect and process the following personal data:

a. Information you provide

- Name
- Email address
- Phone number
- Company name
- Any information submitted via contact forms

b. Automatically collected data

- IP address
- Browser type and version
- Pages visited and time spent
- Device information
- Cookies and tracking data

4. How We Use Your Data

We use your data for the following purposes:



- To respond to inquiries and provide support
- To improve website performance and user experience
- To manage business relationships
- To send relevant updates (only if consent is given)
- To comply with legal obligations

5. Legal Basis for Processing

We process personal data only when legally allowed under GDPR:

- **Consent** — when you opt-in (e.g., newsletter)
- **Contractual necessity** — to deliver requested services
- **Legitimate interest** — to improve services and communication
- **Legal obligation** — to comply with laws

6. Data Sharing

We **do not sell your data**.

Your data may be shared with trusted third parties such as:

- Hosting providers
- IT service providers
- Analytics tools (e.g., Google Analytics)

These partners process data only on our behalf and under strict confidentiality agreements.

7. Data Retention

We retain personal data only as long as necessary:

- Contact inquiries: up to 12–24 months
- Customer data: duration of contract + legal obligation period
- Marketing data: until consent is withdrawn

8. Your Rights



Under GDPR, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion ("right to be forgotten")
- Restrict or object to processing
- Data portability
- Withdraw consent at any time

To exercise your rights, contact us at: info@bengine.be

9. Cookies

Our website uses cookies to improve functionality and analyze usage.

You can:

- Accept or reject cookies via the cookie banner
- Adjust browser settings to disable cookies

For more details, see our **Cookie Policy**.

10. Data Security

We implement appropriate technical and organizational measures to protect your data against:

- Unauthorized access
- Loss or misuse
- Alteration or disclosure

11. International Transfers

If data is transferred outside the European Economic Area (EEA), we ensure adequate protection through:

- EU Standard Contractual Clauses (SCCs)
- Approved certification mechanisms



12. Changes to This Policy

We may update this privacy policy from time to time. The latest version is always available on this page.

13. Contact

If you have questions about this policy or your data:

 [**info@bengine.be**](mailto:info@bengine.be)

 **Dorpsstraat 8340, Sijsele**